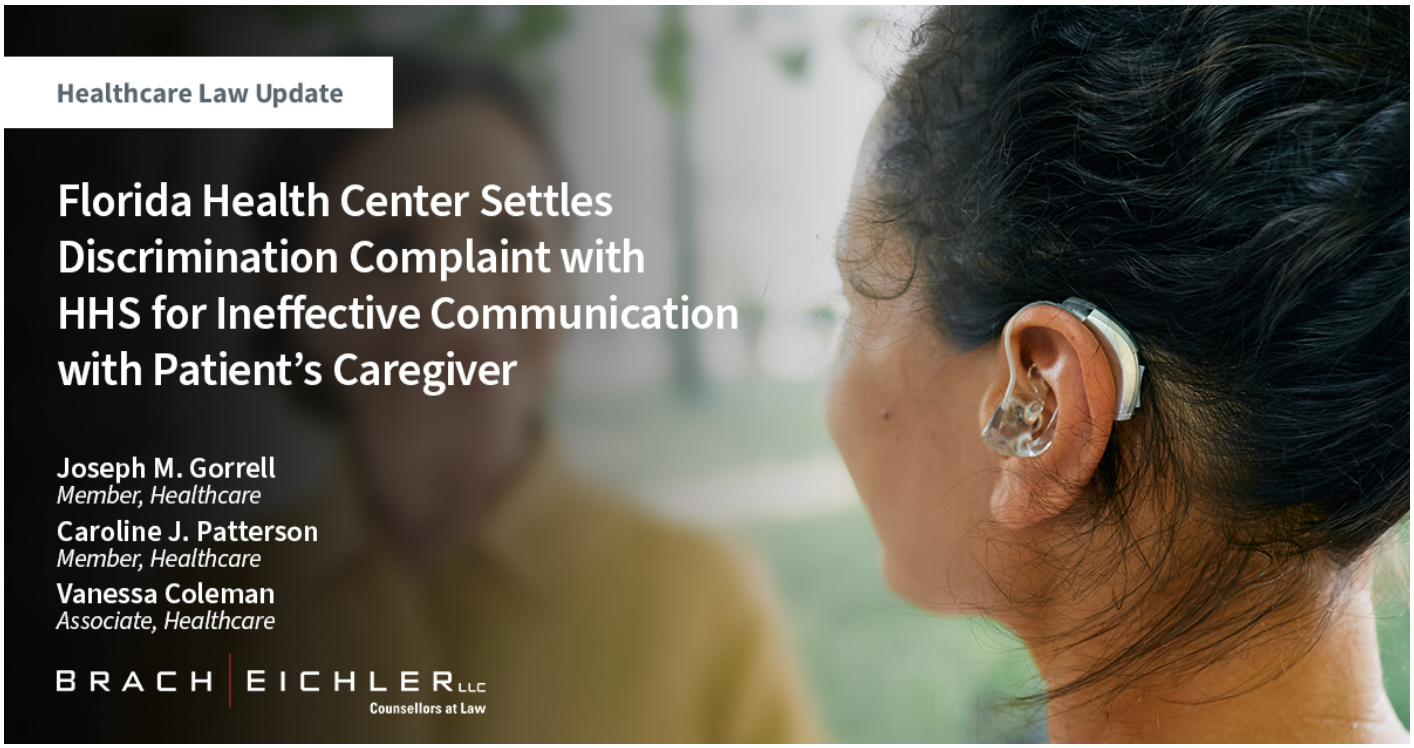
Florida Health Center Settles Discrimination Complaint with HHS for Ineffective Communication with Patient's Caregiver



5/30/2023

MCR Health, Inc., a Federally Qualified Health Center in Florida, voluntarily agreed to resolve a disability discrimination complaint filed by an individual who is deaf and hard of hearing, alleging that MCR Health failed to provide her with auxiliary aids and services when she requested an interpreter for her husband's post-surgical medical appointment. As part of the agreement, MCR Health agreed to provide auxiliary aids and services to patients and companions who are deaf or hard of hearing, review its policies, document assessments, create an auxiliary aid and service denial log, give primary consideration to requests from patients or companions who are deaf or hard of hearing, and train all staff to ensure effective communication with patients and companions.

Click Here to read the entire May 2023 Healthcare Law Update now!

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